
Vehicle fleet provider is Helle Hollis Car Rental. We kindly request you to read this information thoroughly. For further information please contact your travel agency.

INCLUDED IN THE RENTAL RATE

- UNLIMITED MILEAGE
- AIRPORT SERVICE CHARGES
- LIABILITY INSURANCE: amount of cover: EUR 70 mio. for bodily injury, EUR 15 mio. for property damage
- CDW INSURANCE (damage to the rental car): included, no excess.
- TP INSURANCE (theft of the rental car): included without deductible. (At violation of rental conditions or damage due to negligence insurances will expire).
- WINDOW-TYRE-UNDERCARRIAGE-ROOF COVERAGE: In case of damage you will pay the amount locally to the rental company and Sunny Cars will refund this after returning home. It is therefore not necessary to purchase an extra insurance locally.
- ADDITIONAL DRIVER: 1 included, every other additional driver € 23 per extra driver
- Above mentioned charges for extras like baby and childseats, additional drivers etc. are exclusive of local taxes. Local taxes and costs for extra's are subject to change and therefore cannot be refunded by Sunny Cars.

IMPORTANT ADDITIONAL RENTAL INFORMATION:

- PICKUP/DROP OFF OUTSIDE OPENING HOURS: only on request possible, free of charge
- When the customer is delayed and waiting for the shuttle, they can send an SMS to +34 607 476441 to inform the partner that they have arrived. Helle Hollis is keeping an eye on the flights, but this will help the customer as well
- DEPOSIT: Credit card on renters name obligatory. WITHOUT A CREDITCARD, YOU WILL NOT RECEIVE THE RENTAL CAR. Amex/Dinner's card is not accepted. The deposit is a full tank.
- DRIVERS LICENSES: Each driver must have been in possession of valid drivers license for at least 1 year.
- FUEL POLICY: Please return the car with the same amount of fuel as at the start of the rental. If the vehicle is not returned the same as received, the rental company can charge you for the missing fuel + service charges.
- MINIMUM/MAXIMUM AGE: minimum age 21 years for cat. YB, AB and BB; 23 years for all other categories. Maximum age is 74 years.
- SUPPLEMENT DRIVERS OVER 74 YEARS OLD: € 6 per day for cat. YB, AB, BB; € 7 per day for cat. BC, DB, DF and QV; € 8 per day for cat. FF, FW; € 9 per day for cat. VB; € 11 per day for cat. WB. Not possible for cat. AJ.
- FINES: in case of fines, the rental company will charge you € 42 administration charges per fine.

ONE WAY RENTALS / CROSS BORDER

- ONE WAY RENTALS: on request only possible from Malaga Airport to Fuengirola and vice versa. Charges: 1-2 days € 20; 3 days and longer free of charge
- CROSS BORDER: It is allowed to cross the border to Portugal and Gibraltar. The vehicle fleet provider however doesn't recommend to take the car into Gibraltar to save valuable time. There are strict border controls and long waiting times from both sides. The advice is to park the car near the border and go on foot, the distances are very small.

ACCESSORIES:

- **BABY SEAT:** For baby's up to 11 months: only on request bookable 6 EUR/day (max 60 EUR)
- **CHILD SEAT 1-7 years:** only on request bookable 6 EUR/day (max 60 EUR)
- **BOOSTER SEAT up to 12 years:** only on request bookable 6 EUR/day (max 60 EUR)
- **GPS (Navigation System):** on request only possible 5 EUR/day. Deposit: 100 EUR
- **WIFI/MIFI:** on request only possible for € 6 per day (deposit is € 100). This little device connects to the internet through a 3G mobile connection and then creates a wireless network. You can now connect your phones, I pads etc to this wireless connection. You will have 250MB per day at full speed and when surpassed this limit the speed goes down, but you don't pay more.
- **ROOF RACK:** not available
- **SNOW CHAINS:** not available
- **BICYCLE RACK:** not available

ADDITIONAL OPTIONAL INSURANCES:

- It is not necessary to buy any additional insurance (DVW, Super CDW, EXW) for the excess waiver coverage and damages to windscreens, tyres, the underside or roof of the car. Should you decide to take these optional insurances, Sunny Cars will not refund the charge.
 - **EMERGENCY PHONE NUMBER (locally):** in case the customers can not contact supplier in the office Malaga +34 670 443 979 and in the office Sevilla +34 680 452788.
 - **EMERGENCY NUMBER Sunny Cars Netherlands:** In case of an emergency you can contact Sunny Cars on the following number: +31 23 - 5 699 690 on Monday - Friday from 09.00 - 20:00 hrs, Saturday and Sunday from 09.00 - 17.30 hrs. Outside of these hours you will be automatically forwarded to our 24 hours emergency assistance.
 - **PLEASE NOTE: COMPLAINTS THAT HAVE NOT BEEN REPORTED TO SUNNY CARS ON THE DAY OF OCCURRENCE CAN NOT BE DEALT WITH AFTERWARDS**
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