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Vehicle fleet provider is Avia Car S.L. We kindly request you to read this information thoroughly. For further information please contact your travel agency.

**INCLUDED IN THE RENTAL RATE**

- UNLIMITED MILEAGE
- AIRPORT SERVICE CHARGES
- LIABILITY INSURANCE: amount of cover: EUR 7,5 mio. for personal injury, EUR 50 mio. for property damage
- TP INSURANCE (theft of the rental car): included without deductible. (At violation of rental conditions or damage due to negligence insurances will expire).
- WINDOW-TYRE-UNDERCARRIAGE-ROOF COVERAGE: In case of damage you will pay the amount locally to the rental company and Sunny Cars will refund this after returning home. It is therefore not necessary to purchase an extra insurance locally.
- ADDITIONAL DRIVER: max. 1 additional driver per voucher
- CDW INSURANCE (damage to the rental car): included, no excess.
- P.A.I.: included according to the conditions of the country where rental takes place

**IMPORTANT ADDITIONAL RENTAL INFORMATION:**

- PICK UP/DROP OFF OUTSIDE OPENING HOURS: on request only at airport locations EUR 18,- excl. tax
  - DEPOSIT: equal to value of a tank of fuel.
  - DRIVERS LICENSES: Each driver must have been in possession of valid drivers license for at least 2 years.
  - MINIMUM/MAXIMUM AGE: Minimum age 21 years.
  - extensions are only possible in agreement with the headoffice, please don't call the station directly!
  - MAXIMUM RENTAL PERIOD: 14 days per voucher!
  - BABY SEAT (6 to 11 months): EUR 4,- per day + tax (not for Jeeps).
  - CHILD SEAT (to 8 years): EUR 4,- per day + tax (not for Jeeps).
  - BOOSTER SEAT: EUR 4,- per day + tax (not for Jeeps).
  - GPS: only on request with extra charge: 3 days/30 Euro/rental; 4-7 days/7 Euro/day; 8-14 days/5 Euro/day and for more than 14 days/3 Euro/day. The deposit is € 300 and only possible via credit card.
  - ROOF RACK: not available
  - SNOW CHAINS: not available
  - BICYCLE RACK: not available
  - HOTEL DELIVERY OR SHUTTLE SERVICE: upon request by a minimum of 3 rental days free of charge. Depending on how busy the day is the car will be delivered to your hotel or you will be picked up at the hotel and taken to the nearest rental station.
  - HARBOR DELIVERY AT LA GOMERA: on request only possible, only possible with the name of the boat, mobile phone number and arrival time mentioned in the request. Delivery at the harbor outside opening hours is € 18
  - we can't request in advance if it will be shuttle service or actual hotel delivery!
  - ONE WAY RENTALS: on request only from 3 rental days free of charge except Fuerteventura from 7 days free of charge. Otherwise with extra charge of 18 EUR , only on the island itself.
  - CROSSING OF BORDERS: not allowed.
  - Cofete area in Fuerteventura is not allowed, it's unpaved
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**OPTIONAL INSURANCE:**

- It is not necessary to buy any additional insurance (DVW, Super CDW, EXW) for the excess waiver coverage and damages to windscreens, tyres, the underside or roof of the car. Should you decide to take these optional insurances, Sunny Cars will not refund the charge.
  - **OFFICE HOURS:** The opening hours differ. Please inquire at time of reservation or upon arrival at vehicle fleet provider.
  - **COMMENCEMENT OF RENTAL:** The location of pick-up of the rental vehicle is clearly mentioned on your voucher under "Collection/Delivery details".
  - **RETURN OF RENTAL VEHICLE:** please inquire locally if the vehicle must be returned full or empty.
  - **MISCELLANEOUS INFORMATION:** Above mentioned costs for extras like baby and childseats, additional drivers etc. are exclusive of local taxes. Local taxes and costs for extra's are subject to change and therefore cannot be refunded by Sunny Cars.
  - **EMERGENCY NUMBER:** In case of an emergency you can contact Sunny Cars on the following number: +31 23 - 5 699 699 on Monday - Wednesday from 09.00 - 18.30 hrs, Thursday - Friday from 09.00 - 20.00 hrs and Saturday from 10.00 - 16.00 hrs. Outside these opening hours you can contact Sunny Cars Germany: +49-89-82 99 33 99, opening hours Monday - Wednesday 18.30 - 20.00 hrs, Saturday 16.00 - 18.00 hrs and Sunday 10.00 - 18.00 hrs. Complaints that have not been reported to Sunny Cars Netherlands or Germany, will not be dealt with.
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