
Vehicle fleet provider is Hertz. We kindly request you to read this information thoroughly. For further information please contact your travel agency.

INCLUDED IN THE RENTAL RATE

- UNLIMITED MILEAGE
- AIRPORT SERVICE CHARGES
- LIABILITY INSURANCE according to the conditions of the country where rental takes place
- EXCESS LIABILITY COVER (EXTENDED PROTECTION) UP TO 7,5 MILLION EUR: included, because the local amount covered is not high enough according to our standard.
- CDW INSURANCE (damage to the rental car): included, no excess.
- TP INSURANCE (theft protection): included, no excess.
- WINDOW-TYRE-UNDERCARRIAGE-ROOF COVERAGE: In case of damage you will pay the amount locally to the rental company and Sunny Cars will refund this after returning home. It is therefore not necessary to purchase an extra insurance locally.
- ADDITIONAL DRIVER: 1 included, every other additional driver € 3 per driver per day

IMPORTANT RENTAL INFORMATION:

- PICK UP/ DROP OFF OUT OF HOUR CHARGE: on request only possible, free of charge
- DEPOSIT: Credit card (with pin code) on renters name is obligatory. The indication of the deposit is € 550 for cat. YB, BB; € 650 for all other categories.
- DRIVERS LICENSES: Each driver must have been in possession of valid drivers license for at least 3 years.
- FUEL POLICY FF: please return the tank with the same amount of fuel as received. Usually this is Full - Full. If you don't return it with the same amount of fuel it's possible that the rental company will charge you the missing fuel and extra service charges.
- MINIMUM/MAXIMUM AGE: minimum age is 21 years, maximum age is 75 years

HOTEL DELIVERY/ ONE WAY/ CROSS BORDER

- HOTEL DELIVERY: on request only possible, free of charge. Only possible within opening hours.
- ONE WAY RENTALS: on request only possible for € 25
- CROSSING BORDERS: not allowed, also not allowed to North Cyprus

ACCESSORIES

- BABY SEAT (until 11 month): on request only possible for € 3 per day
 - CHILD SEAT/BOOSTER SEAT (until 10 years): on request only possible for € 3 per day
 - GPS: on request only possible for € 8 per day
 - Above mentioned costs for extras like baby and childseats, additional drivers etc. are exclusive of local taxes. Local taxes and costs for extra's are subject to change and therefore cannot be refunded by Sunny Cars.
 - INFORMATION ABOUT THE GLASS/TYRE-/UNDERSIDE OF CAR INSURANCE, WHICH YOU CAN RECLAIM FROM SUNNY CARS
 - It is not necessary to buy any additional insurance for the damages to windscreens, tyres, the underside or roof of the car. Should you decide to take these optional insurances, Sunny Cars will not refund the charge.
-

EMERGENCY NUMBER Sunny Cars Netherlands: In case of an emergency you can contact Sunny Cars on the following number: +31 23 - 5 699 690 on Monday - Friday from 09.00 - 20:00 hrs, Saturday and Sunday from 09.00 - 17.30 hrs. Outside of these hours you will be automatically forwarded to our 24 hours emergency assistance.

EMERGENCY NUMBER Sunny Cars Germany: In case of an emergency you can contact Sunny Cars on the following number: +49 (0)89/ 82 99 33 10 on Monday - Friday from 09.00 - 20:00 hrs, Saturday - Sunday from 10.00 - 18.00 hrs.

- PLEASE NOTE: COMPLAINTS THAT HAVE NOT BEEN REPORTED TO SUNNY CARS ON THE DAY OF OCCURRENCE CAN NOT BE DEALT WITH AFTERWARDS