
Vehicle fleet provider is Hertz rent a car - Baleares/Hesman rent a car S.L. We kindly request you to read this information thoroughly. For further information please contact your travel agency.

INCLUDED IN THE RENTAL RATE

- UNLIMITED MILEAGE
- AIRPORT SERVICE CHARGES
- LIABILITY INSURANCE: amount of cover: 50 mio. Euro for bodily injury and property damage
- CDW INSURANCE (damage to the rental car): included, no excess.
- TP INSURANCE (theft of the rental car): included without deductible. (At violation of rental conditions or damage due to negligence insurances will expire).
- WINDOW-TYRE-UNDERCARRIAGE-ROOF COVERAGE: In case of damage you will pay the amount locally to the rental company and Sunny Cars will refund this after returning home. It is therefore not necessary to purchase an extra insurance locally.
- ADDITIONAL DRIVER: 1 included, every other additional driver € 4 per day per driver (max. € 40 per rental period)
- PLEASE NOTE: There is a minimum of 3 days per rental!

IMPORTANT ADDITIONAL RENTAL INFORMATION:

- PICK UP OUTSIDE OPENING HOURS: on request only possible for € 25
- LOKALE BELASTING BALEAREN – Een mogelijk nieuwe belasting voor huurauto's op de Balearen die waarschijnlijk vanaf mei/juni wordt ingevoerd is niet inbegrepen. Meer informatie:
<http://bit.ly/XG4oiR>
- DEPOSIT: credit card (with pin code) ecommended. The deposit is € 400 for cat. YB, YV, BBA, BBB, DB, all other categories € 600 plus a tank of fuel (between € 60 and € 110). A cash deposit is only possible when pick up and/or drop off is within opening hours. For € 15 the deposit can be reduced to the value of a tank instead of the € 400 or € 500.
- JEEPS: If the jeep has a soft top this is not insured in the C.D.W. & T.P. In case of damage or theft the charges are: € 350
- DRIVERS LICENSES: Each driver must have been in possession of valid drivers license for at least 1 year.
- MINIMUM AGE: Minimum age 21 years for cat. YB, BB, DB; 25 years for all other categories. 30 years for cat. FS, FR, JS
- MAXIMUM RENTAL PERIOD: max. 30 days per voucher
- PETS IN THE CAR: only allowed if the animal is in a transport box. The renter is responsible for any damage or contamination of the car

Above mentioned charges for extras like baby and childseats, additional drivers etc. are exclusive of local taxes. Local taxes and costs for extra's are subject to change and therefore cannot be refunded by Sunny Cars.

ONE WAY/CROSS BORDER

- ONE WAY RENTALS: on request only possible, free of charge, with a minimum of 3 days. Only possible on the island itself.
 - CROSS BORDER/ISLAND HOPPING: not allowed, the car has to remain on the island
- Above mentioned charges for extras like baby and childseats, additional drivers etc. are exclusive of local taxes. Local taxes and costs for extra's are subject to change and therefore cannot be refunded by Sunny Cars.

ACCESSORIES

- BABY SEAT (until 11 month): € 7 per day, max. € 50 per rental period
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- CHILD SEAT (1-7 years): € 7 per day, max. € 50 per rental period
 - BOOSTER (until 12 years): € 4 per day, max. € 40 per rental period
 - GPS: on request only possible for € 14 per day, max. € 150 per rental period
 - ROOF RACK: not available
 - BICYCLE RACK: not available

Above mentioned charges for extras like baby and childseats, additional drivers etc. are exclusive of local taxes. Local taxes and costs for extra's are subject to change and therefore cannot be refunded by Sunny Cars.

INFORMATION ABOUT THE GLASS/TYRE-/UNDERSIDE OF CAR INSURANCE, WHICH YOU CAN RECLAIM FROM SUNNY CARS

- In case of damage you will be charged by the rental company. Upon return you can get the full amount refunded by Sunny Cars, if you have applied the conditions. You can find this information in our Terms & Conditions on our website and included with the voucher you will receive with your booking. In the event of gross negligence, you may be held liable.
- It is not necessary to buy any additional insurance for the damages to windscreens, tyres, the underside or roof of the car. Should you decide to take these optional insurances, Sunny Cars will not refund the charge.

ADDITIONAL OPTIONAL INSURANCES:

- PAI (personal accident insurance): to be accepted locally at € 3 per day
- It is not necessary to buy any additional insurance (DVW, Super CDW, EXW) for the excess waiver coverage and damages to windscreens, tyres, the underside or roof of the car. Should you decide to take these optional insurances, Sunny Cars will not refund the charge.

EMERGENCY NUMBER Sunny Cars Netherlands: In case of an emergency you can contact Sunny Cars on the following number: +31 23 - 5 699 690 on Monday - Friday from 09.00 - 20:00 hrs, Saturday and Sunday from 09.00 - 17.30 hrs. Outside of these hours you will be automatically forwarded to our 24 hours emergency assistance.

PLEASE NOTE: COMPLAINTS THAT HAVE NOT BEEN REPORTED TO SUNNY CARS ON THE DAY OF OCCURRENCE CAN NOT BE DEALT WITH AFTERWARDS
