
Vehicle fleet provider is Drive on Holidays. We kindly request you to read this information thoroughly. For further information please contact your travel agency.

INCLUDED IN THE RENTAL RATE

- UNLIMITED MILEAGE
- AIRPORT SERVICE CHARGES
- LIABILITY INSURANCE according to the conditions of the country where rental takes place
- EXCESS LIABILITY COVER (EXTENDED PROTECTION) UP TO 7,5 MILLION EUR: included, because the local amount covered is not high enough according to our standard.
- CDW INSURANCE (damage to the rental car)
- TP INSURANCE (theft protection)
- REFUND EXCESS: In case of damage and / or theft, the rental company can charge a deductible. You pay this amount on the spot and you will be reimbursed by Sunny Cars after returning home. It is therefore not necessary to purchase an extra insurance locally.
- WINDOW-TYRE-UNDERCARRIAGE-ROOF COVERAGE: In case of damage you will pay the amount locally to the rental company and Sunny Cars will refund this after returning home. It is therefore not necessary to purchase an extra insurance locally.
- ADDITIONAL DRIVER: 1 included, every other additional driver € 20 per rental period

IMPORTANT ADDITIONAL RENTAL INFORMATION:

- PICK UP AND DROP OFF OUTSIDE OPENING HOURS: on request only possible, free of charge. The opening hours are from Monday until Sunday from 08:00hrs – 20:00hrs.
- DEPOSIT: Credit cards with pin code (American Express or EC- Card is not accepted) in renters name obligatory. The deposit is a tank of fuel.
- DRIVERS LICENSES: Each driver must be in possession of valid drivers license for at least 1 year.
- FUEL POLICY: Please return the car with the same amount of fuel as at the start of the rental. If the vehicle is not returned the same as received, the rental company can charge you for the missing fuel + service charges.
- MINIMUM/MAXIMUM AGE: minimum age is 24 years old, maximum is 90 years.
- UNDERAGE SUPPLEMENT: 19-20 years: € 7,50 per day per driver; 21-23 years: € 5 per day per driver
- TOLL ROADS (for more information about toll roads, please let the employees of the local rental company advise you when you at pick up): The rental company offers the e-Toll service of € 1,50 per day (max. € 15 per rental period) plus the toll charges themselves. At the CTT (Post Office) or at the Service Stations/Payshops you can prepay for the toll so you won't get a bill sent to your home address afterwards. In case you don't pay for the toll, the rental company will charge € 24,60 administration fee plus the toll charges. Please ask for more information when you pick up your car at the desk of the rental company.

ONEWAY RENTAL / BORDER CROSSING:

- HOTEL DELIVERIES: only on request possible with extra charges; within city limits of Lisbon and Porto € 50 per way. Outside these city limits from € 70 per way with a maximum of 20 kms from the city center. Hotel delivery in the Algarve isn't possible.
 - ONE WAY RENTALS: on request only possible for € 100, free of charge within city limits. Between Porto and Faro (and v.v.): € 150
 - CROSS BORDER: on request only possible to Spain Mainland for € 30
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ACCESSORIES:

- **BABYSEAT** [CSI infant seat] 6-11 month/-13kg: on request only possible for € 5 per day (max. € 70 per rental period)
- **CHILDSEAT** [CSB baby seat] 1-3 years/9-18kg: on request only possible for € 5 per day (max. € 70 per rental period)
- **CHILDSEAT** [CST toddler] 4-7 years/15-30kg: on request only possible for € 5 per day (max. € 70 per rental period)
- **BOOSTER SEAT** [CBS booster] from 7 years on: on request only possible for € 5 per day (max. € 70 per rental period)
- **GPS**: on request only possible for € 10 per day (max. € 100 per rental period)

• All mentioned charges are to be paid locally and excluding the local taxes. The costs are charged by the local rental companies, charges are subject to changes and can't be refunded afterwards by Sunny Cars.

INFORMATION ABOUT THE VALUE OF CDW & TP EXCESS, WHICH YOU CAN RECLAIM FROM SUNNY CARS:

- **CDW - COLLISION DAMAGE WAIVER AND TP - THEFT PROTECTION:** € 750 for cat. YB, YBB, YC; € 1000 for cat. AB, BB, BBA, BC; € 1500 for cat. DB, DF, DG, DW; € 2000 for all other categories. In case of damage you will be charged by the rental company. Upon return you can get the full amount refunded by Sunny Cars, if you have applied the conditions. You can find this information in our Terms & Conditions on our website and included with the voucher you will receive with your booking. In the event of gross negligence, you may be held liable.
- It is not necessary to buy any additional insurance (DVW, Super CDW, EXW) for the excess waiver coverage and damages to windscreens, tyres, the underside or roof of the car. Should you decide to take these optional insurances, Sunny Cars will not refund the charge.

EMERGENCY NUMBER: In case of an emergency you can contact Sunny Cars on the following number: +49 (0)89/ 82 99 33 10 on Monday - Friday from 09.00 - 20:00 hrs, Saturday - Sunday from 10.00 - 18.00 hrs.

PLEASE NOTE: COMPLAINTS THAT HAVE NOT BEEN REPORTED TO SUNNY CARS ON THE DAY OF OCCURRENCE CAN NOT BE DEALT WITH AFTERWARDS
