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### **INCLUDED IN THE RENTAL RATE**

- UNLIMITED MILEAGE
- AIRPORT SERVICE CHARGES
- REFUND OF THE ACCIDENT PROCESSING FEE
- LIABILITY INSURANCE: amount of cover: EUR 50 mio. for personal injury and for property damage
- CDW INSURANCE (damage to the rental car): included without deductible.
- TP INSURANCE (theft protection): included without deductible. (At violation of rental conditions or damage due to negligence insurances will expire).
- WINDOW-TYRE-UNDERCARRIAGE-ROOF COVERAGE: In case of damage you will pay the amount locally to the rental company and Sunny Cars will refund this after returning home. It is therefore not necessary to purchase an extra insurance locally.
- ADDITIONAL DRIVER: 1 additional driver included. Max. 2 drivers per contract.

### **IMPORTANT RENTAL INFORMATION:**

- PICK UP/RETURN OUTSIDE OPENING HOURS: on request only for € 25
- DEPOSIT: No deposit applies
- DRIVERS LICENSES: Each driver must have been in possession of valid drivers license for at least 1 year.
- FUEL POLICY: The fuel will be charged on the credit card. When the vehicle is returned with a full tank, the amount will be refunded. In case the tank is not full, the rental company will charge the missing fuel, please note this will be higher than the normal fuel rates. The rental company will also deduct service charges of € 30,70 for this.
- AGES: minimum rental age 21.

### **HOTEL DELIVERY/ ONE WAY/ CROSS BORDER**

- HOTEL DELIVERY: on request only possible, free of charge for delivery in Funchal, Machico and Ribeira Brava.
- DELIVERY AT PORT: not possible
- ONE WAY RENTALS: only on request possible, free of charge
- INTERNATIONAL ONE WAY: not possible
- CROSSING BORDERS: Not allowed

### **ACCESSORIES**

- BABYSEAT (til 11 months): € 5 per day
- CHILDSEAT (til 4 years): € 5 per day
- BOOSTER SEAT (till 12 years): € 5
- GPS (Neverlost GPS system) only on request only possible for € 10 per day. (Replacement fee: € 130)
- Above mentioned costs for extras like baby and childseats, additional drivers etc. are exclusive of local taxes. Local taxes and costs for extra's are subject to change and therefore cannot be refunded by Sunny Cars.

### **OPTIONAL INSURANCE:**

- It is not necessary to buy any additional insurance (DVW, Super CDW, EXW) for the excess waiver coverage and damages to windscreens, tyres, the underside or roof of the car. Should you decide to take these optional insurances, Sunny Cars will not refund the charge.
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**ADDITIONAL OPTIONAL INSURANCES TO BE ACCEPTED LOCALLY:**

- P.A.I (passengers insurance): € 5 per person per day.
- SUPER PAI (including travel insurance): € 10,53 per day

EMERGENCY NUMBER: In case of an emergency you can contact Sunny Cars on the following number: +31 23 - 5 699 690 on Monday - Friday from 09.00 - 20:00 hrs, Saturday and Sunday from 09.00 - 17.30 hrs. Outside of these hours you will be automatically forwarded to our 24 hours emergency assistance.

EMERGENCY NUMBER: In case of an emergency you can contact Sunny Cars on the following number: +49 (0)89/ 82 99 33 10 on Monday - Friday from 09.00 - 20:00 hrs, Saturday - Sunday from 10.00 - 18.00 hrs.

- PLEASE NOTE: COMPLAINTS THAT HAVE NOT BEEN REPORTED TO SUNNY CARS ON THE DAY OF OCCURRENCE CAN NOT BE DEALT WITH AFTERWARDS
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