
Vehicle fleet provider is AutoCandia We kindly request you to read this information thoroughly. For further information please contact your travel agency.

INCLUDED IN THE RENTAL RATE

- UNLIMITED MILEAGE
- AIRPORT SERVICE CHARGES
- LIABILITY INSURANCE
- EXCESS LIABILITY COVER (EXTENDED PROTECTION) UP TO 7,5 MILLION EUR: included, because the local amount covered is not high enough according to our standard.
- CDW INSURANCE (damage to the rental car): included, no excess.
- TP INSURANCE (theft of the rental car): included without deductible. (At violation of rental conditions or damage due to negligence insurances will expire).
- WINDOW-TYRE-UNDERCARRIAGE-ROOF COVERAGE: In case of damage you will pay the amount locally to the rental company and Sunny Cars will refund this after returning home. It is therefore not necessary to purchase an extra insurance locally.
- ADDITIONAL DRIVERS

IMPORTANT ADDITIONAL RENTAL INFORMATION:

- EXTENSIONS: please send extension voucher and partner report always to the head office so they can amend the contract, not to the local office. Please add name of employee who you agreed this with in the partner info
- DRIVERS LICENSE: drivers must be in possession of a drivers licence for at least one year. Drivers between 23-24 years old must be in possession of a drivers license for at least 3 years.
- DEPOSIT: Credit card in renters name recommended. The deposit is € 400 plus a tank of fuel. In case the car is returned outside opening hours, a cash deposit is not possible.
- PICK UP/DROP OFF OUTSIDE OFFICE HOURS: on request only possible, free of charge
- MINIMUM/MAXIMUM AGE: Minimum age is 21 years old for cat. XB and BB; 23 years old for all other categories.
- BABYSEAT (up to 11 months): on request only: € 3 per day plus tax (not possible for jeeps).
- CHILDSEAT (up to 6 years): on request only possible for € 3 per day plus tax (not possible for jeeps and mandatory for children with height under 1,35 m).
- BOOSTER SEAT: on request only possible for € 2 per day
- ROOF RACK: not possible
- GPS: only on request possible for € 7,38 per day
- JEEPS: all jeeps are open. The Soft-top is possible on request, the deposit will be € 300 (to be paid locally).
- Above mentioned costs for extras like baby and childseats, additional drivers etc. are exclusive of local taxes. Local taxes and costs for extra's are subject to change and therefore cannot be refunded by Sunny Cars. Remark: It is not allowed to transport dogs in the rental car.
- DELIVERIES: on request only possible, free of charge. Only possible within opening hours. The following hotels are not possible: Vrachos Villas, Thalori, Crissa Gitonia, White River, Nakou Village.
- ONE WAY RENTALS: on request only possible free of charge, only on the island itself.
- CROSS BORDER: not allowed. Island-hopping is also not allowed.

INFORMATION ABOUT THE GLASS/TYRE-/ROOF/UNDERSIDE OF CAR INSURANCE, WHICH YOU CAN RECLAIM FROM SUNNY CARS

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- It is not necessary to buy any additional insurance (DVW, Super CDW, EXW) for the excess waiver coverage and damages to windscreens, tyres, the underside or roof of the car. Should you decide to take these optional insurances, Sunny Cars will not refund the charge.

EMERGENCY NUMBER Sunny Cars Netherlands: In case of an emergency you can contact Sunny Cars on the following number: +31 23 - 5 699 690 on Monday - Friday from 09.00 - 20:00 hrs, Saturday and Sunday from 09.00 - 17.30 hrs. Outside of these hours you will be automatically forwarded to our 24 hours emergency assistance.

PLEASE NOTE: COMPLAINTS THAT HAVE NOT BEEN REPORTED TO SUNNY CARS ON THE DAY OF OCCURRENCE CAN NOT BE DEALT WITH AFTERWARDS